

We are pleased to introduce a new, secure online portal which enable us to connect with you to help manage our interactions – referred to as your Wealth Portal.

As cyber threats, such as email phishing and scams continue to grow at an unprecedented pace, it has been a major focal point within the financial industry to set high standards around protecting client's sensitive information.

At Corporate+ we have taken this very seriously and have been committed to finding a secure solution for managing your affairs with us.

### About your 'Wealth Portal'

Your Wealth Portal is an online client portal, which gives you access to Corporate+ in a secure cyber environment. The software company who developed this technology is Myprosperity. The main features include documentation management, eSignatures, "to-do" requests and digital forms. However, the main benefit of a client portal is the ability to provide all these features via one secure login.

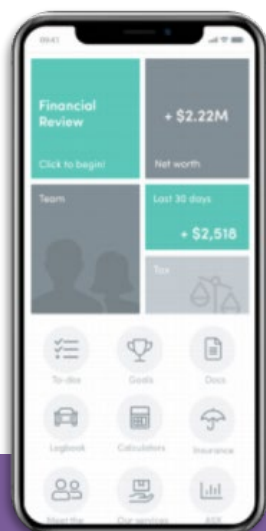
Instead of communicating to you via email with attachments and Adobe e-sign for digital signatures, we will now be able to do all of this within your Wealth Portal. The aim is to make things as simple and secure as possible.

### Myprosperity Security Features

**Bank level security:** Your portal uses the same 256-bit encryption that banks use to protect your private details. And like banks, it has a layered security infrastructure with "checkpoints" throughout to minimise risks.

**Your money is untouchable:** Your Wealth Portal is a read-only service that cannot be used to move or transact funds.

**Multi-factor authentication (MFA):** MFA makes your portal even more secure. Even if a password is compromised, unauthorized access is prevented by the additional verification steps.



### FAQs

#### When will I start using my Wealth Portal?

If you haven't received your activation email from [no-reply@myprosperity.com.au](mailto:no-reply@myprosperity.com.au), you can contact our office to send your invitation.

#### What will the Wealth Portal be used for?

- Document management – we can share documents with you (i.e. Statements), you can share documents with us (i.e. Tax returns) and you can also store sensitive documents within your portal (i.e. Will, Enduring Power of Attorney)
- eSignatures – you can digitally sign documents within the portal and app.
- To-Do" requests – action upcoming or outstanding items when prompted with a "to-do" request
- Digital forms – complete easy-to-use digital forms such as your Business Tax Checklist or New company set up forms.

**How do I access my Wealth Portal?** Once your account is set up, there are two ways to access:

1. Website: go to our website, [www.corporate-plus.com.au](http://www.corporate-plus.com.au) and click on the login button in the top right-hand corner.
2. Mobile App: download the Myprosperity app to your device. If you allow notifications from the app in your phone settings, it will let you know any updates from us on-the-go.

**Do we still use Adobe E-sign for digital signature?** After your Wealth Portal is activated, you will receive all requests from us through there, except for Tax Returns, they will remain in Xero Sign.

#### Will I still get emails from Corporate+ with attachments?

Once your Wealth Portal account has been activated, we will no longer be emailing sensitive information (such as statements or forms) via attachments, as this communication carries a high level of cyber risk.

**Can I get assistance setting it up?** Definitely! Depending on your preference, we can help you over the phone step-by-step, or alternatively, you can pop into the office and our Client Services team will assist you. We're here to make this transition as easy as possible for you.

**Additional questions?** Please do not hesitate to contact our office on 08 9368 1088.

### How to activate your account

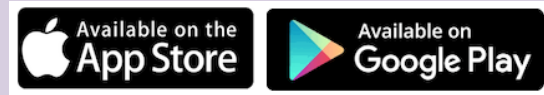
1. Receive an email from Myprosperity ([no-reply@myprosperity.com.au](mailto:no-reply@myprosperity.com.au)).
2. Click the link in the email.
3. Activate your account by completing your details.
4. Click Activate Account.
5. Download an Authenticator App if you don't already use one (i.e. Google or Microsoft Authenticator).
6. Set-up MFA.

#### Important notes:

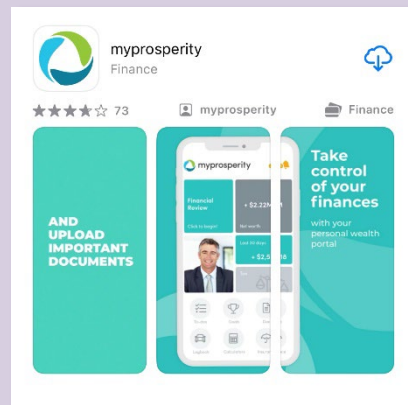
- If you activate your account on your mobile device, it will prompt you to download the app.
- All your wealth portal emails will be from Myprosperity ([no-reply@myprosperity.com.au](mailto:no-reply@myprosperity.com.au)).

### How to get Myprosperity app

1. Depending on your device either download it from the App Store or Google Play



2. Search 'Myprosperity'

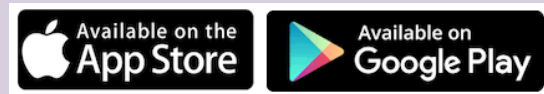


3. Download

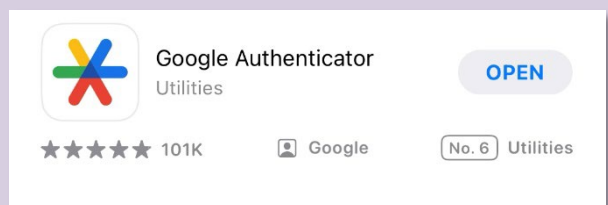
### How to get Google Authenticator

For added security Multi-Factor Authentication is enabled for your Wealth Portal.

1. Depending on your device either download it from the App Store or Google Play



2. Search 'Google Authenticator'



3. Download

#### Important note:

- Avoid any authenticator apps with 'In-App Purchases', they are not needed.